

The claims defining the invention are as follows:

1. An automated survey system that allows a client to enter questions and responses through the internet in a text format and have the computer system convert the text to speech synthesis for the respondents to listen and reply to using their telephone to connect to the system.
2. The automated survey system of claim 1 wherein the system prints out the survey questions and answers for the client.
3. The automated survey system of claim 1 wherein the client enables the survey immediately by paying utilising a credit card payment gateway.
4. The automated survey system of claim 1 wherein the results obtained from the respondents is collected directly into a database.
5. The automated survey system of claim 1 wherein the results can be displayed to the client immediately on the internet.
6. The automated survey system of claim 1 wherein the computer system uses voice recognition capabilities to collect the respondents answers.
7. The automated survey system of claim 1 wherein the text to speech synthesis is replaced with a human voice reading the text.
8. The automated survey system of claim 1 wherein the respondent can respond to the survey on the internet.

DATED THIS EIGHTEENTH DAY OF APRIL, TWO THOUSAND AND ONE.

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